



ALBERTA
SERVICE ALBERTA

*Office of the Minister
MLA, Calgary-Varsity*



AR30830

FEB 08 2017

Ms. Lisa Holmes
President, Alberta Urban Municipalities Association
300 – 8616 51 Avenue
Edmonton, AB T6E 6E6

Dear Ms. Holmes:

Thank you for your correspondence regarding the Alberta Urban Municipalities Association's (AUMA) resolutions with respect to sustainable support for local registry agents and enhanced protection for mobile home site residents. As Minister of Service Alberta, I appreciate the opportunity to provide the following information.

Our government agrees on the importance of preserving in-person registry services, especially in rural communities. Registry services are vital to the day-to-day activities of all Albertans, and registry agents are woven into the fabric of the communities they serve.

Whether online or in the communities where they live, Albertans are looking for easy, secure, and affordable ways to access these services. As Alberta's registry needs evolve, we will continue to listen to stakeholders to ensure that the modernization of registry service delivery proceeds in the best interest of Albertans.

As we move forward with any future service modernization, we will do so with the core principle that access to in-person registry services in rural Alberta are essential and must be preserved. Discussions are in progress with key stakeholders, such as the Association of Alberta Registry Agents (AARA) and the Alberta Motor Association, about future modernization of the registry service delivery system.

Regarding the fee structure for registry agents, our government agrees to the requirement for developing a fee structure that is fair to Albertans and takes registry agents' needs into account. Discussions are in progress with AARA on the collection of information required in order to create a fee model.

.../2

Ms. Lisa Holmes

Page 2

With regard to residential and mobile home site tenancies, please be assured that Service Alberta will consider AUMA's proposal to expand the reach of the Residential Tenancy Dispute Resolution Service to mobile home site tenants, and to prohibit the practice referred to as "economic eviction".

We value the insight that the AUMA and other stakeholders are sharing with us. Your input will help inform our understanding of the needs and concerns for Alberta.

Thank you again for your commitment to all of these important issues.

Sincerely,



Hon. Stephanie McLean
Minister of Service Alberta and Status of Women

cc: Hon. Deron Bilous
Minister of Economic Development and Trade