
From: Holly Saulou [<mailto:holly.saulou@gov.ab.ca>]
Sent: Friday, June 22, 2018 12:35 PM
To: Michelle Kane <mkane@auma.ca>; Stephen Bull <Stephen.Bull@gov.ab.ca>; Cheryl Tkalcic <cheryl.tkalcic@gov.ab.ca>
Cc: Claudette Dunsing <Claudette.Dunsing@gov.ab.ca>
Subject: RE: Expiring Axia Contract

Hi Michelle,

Thanks again for your patience. In order to assist you in addressing your members concerns, please feel free to forward the below update from Service Alberta. If you have questions or concerns, as always, I am available to assist.

Service Alberta is aware of the recent communications by Axia, and realize that this has raised concerns for the future of SuperNet in Alberta. We understand your concerns and this government is working to ensure that any risk of service disruption is mitigated.

As you may be aware, the operating contract for SuperNet, currently with Axia SuperNet Ltd., is due to expire at the end of the month. In preparation for this, the Government of Alberta has been through an extensive procurement process, and is currently working to finalize a new contract for SuperNet.

While we are not at liberty to disclose information at this time, we will provide additional details once the new contract is signed.

We know how important connectivity, and the delivery of government services, is for Albertans. Throughout our planning for the new contract, we have worked hard to ensure continuity of SuperNet for schools, hospitals, libraries, indigenous offices, municipalities, government facilities, and service providers - both now and after the current contract expires.

I look forward to sharing more information in the near future.

Thank you for your ongoing patience and cooperation,
Holly

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